



## Patient and Family Rights

Name: \_\_\_\_\_

MR# \_\_\_\_\_

*Hospice patients have a right to be notified in writing of their rights and responsibilities in advance of receiving care and to exercise those rights. The patient's family or guardian may exercise the patient's rights when the patient is incapacitated. Hospice providers have an obligation to protect and promote the patient's rights.*

- Patients and families have the right to participate in hospice voluntarily and to sever the relationship with the hospice at any time.
- Patients and families have the right to receive only the care and services to which the patient and/or the patient's family have consented.
- Patients and families have the right to receive care in a manner that patient's dignity, privacy and safety to the maximum extent possible.
- Patients and families have the right to receive hospice services in a manner that neither physically nor emotionally abuses the patient, nor neglects the patient's needs.
- Patients and families have the right to receive care free from unnecessary use of restraints.
- Patients and families have the right to have addressed and resolved promptly any grievances, concerns, or complaints and receive education in the availability and use of the hospice's grievance process.
- Patients and families have the right to refuse any specific treatment from the hospice without severing the relationship with the hospice.
- Patients and families have the right to choose their own private attending physician, so long as the physician agrees to abide by the policies and procedures of the hospice.
- Patients and families have the right to exercise the religious beliefs and generally recognized customs of their chose, not in conflict with health and safety standards, during the course of their hospice treatment and exclude religion from their treatment if they so choose.
- Patients and families have the right to have their family unit, legal guardian, if any and their patient representative present any time during an inpatient stay, unless the presence of the family unit, legal guardian, if any or patient representative poses a risk to the patient or others.
- Patients and families have the right to participate in the development of the patient's plan of care and any changes to that plan.
- Patients and families have the right to have maintained as confidential any medical or personal information about the patient.
- Patients and families have the right to continue hospice care and not be discharged from the hospice during periods of coordinated or approved appropriate hospital admissions.

Created:  
Updated:

