

Patient and Family Rights

Name:	MR#

Hospice patients have a right to be notified in writing of their rights and responsibilities in advance of receiving care and to exercise those rights. The patient's family or guardian may exercise the patient's rights when the patient is incapacitated. Hospice providers have an obligation to protect and promote the patient's rights.

- Patients and families have the right to participate in hospice voluntarily and to sever the relationship with the hospice at any time.
- Patients and families have the right to receive only the care and services to which the patient and/or the
 patient's family have consented.
- Patients and families have the right to receive care in a manner that patient's dignity, privacy and safety to the maximum extent possible.
- Patients and families have the right to receive hospice services in a manner that neither physically nor
 emotionally abuses the patient, nor neglects the patient's needs.
- Patients and families have the right to receive care free from unnecessary use of restraints.
- Patients and families have the right to have addressed and resolved promptly any grievances, concerns, or complaints and receive education in the availability and use of the hospice's grievance process.
- Patients and families have the right to refuse any specific treatment from the hospice without severing the relationship with the hospice.
- Patients and families have the right to choose their own private attending physician, so long as the physician agrees to abide by the policies and procedures of the hospice.
- Patients and families have the right to exercise the religious beliefs and generally recognized customs of
 their chose, not in conflict with health and safety standards, during the course of their hospice treatment and
 exclude religion from their treatment if they so choose.
- Patients and families have the right to have their family unit, legal guardian, if any and their patient representative present any time during an inpatient stay, unless the presence of the family unit, legal guardian, if any or patient representative poses a risk to the patient or others.
- Patients and families have the right to participate in the development of the patient's plan of care and any changes to that plan.
- Patients and families have the right to have maintained as confidential any medical or personal information about the patient.
- Patients and families have the right to continue hospice care and not be discharged from the hospice during periods of coordinated or approved appropriate hospital admissions.

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- Patients and families have the right to be provided with a description of the hospice services and levels of
 care to which the patient is entitled and any charges associated with such activities.
- Patients and families have the right to review, upon request, copies of any inspection report completed within two years of such request.
- Patients and families have the right to self-determination, which encompasses the right to make choices regarding life-sustaining treatment, including resuscitative services.
- Patients and families have the right to continue to receive appropriate care without regard for the ability to pay for such care.
- Patients and families have the right to have communication of information provided in a method that is
 effective for the patient. If Symponia Hospice cannot provide communications in a method that is effective
 for the patient, attempts to provide such shall be documented in the patient's medical record.

I have been given a copy of the Patient/Family	Rights and I understand the meaning of those rights
Signature of Patient/Resident/Designated Signature	Date
Printed Patient Name	
Signature of Hospice Representative	Date

Created: Updated: